

Hair Loss Survival, LLC

Helping to Bring Your Hair Loss Full Circle



Hair Loss Survival, LLC
55 Caren Avenue, Suite 350
Worthington, Ohio 43085
Phone: 614-891-7888
Fax: 614-885-8004
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Sales Policy:

It is our policy not to sell to minors. By placing an order with Hair Loss Survival and providing a valid credit card for payment, you are declaring that you are not a minor.

Payment Methods:

We accept Master Card and Visa.

While we use the highest level of online security (256-bit encryption) during the payment process, some people are uncomfortable with supplying credit card information over the Internet.

Therefore, we offer a "PRINT and CALL" payment method where you can create your order online 24 hours a day. During regular office hours, please call our sales staff at 614-891-7888 to arrange payment.

Shipping Policy:

All products are shipped via the US Postal Service in 2-3 business days.

Privacy Policy:

We take your privacy seriously.

All personal information obtained during the course of doing business will remain confidential with Hair Loss Survival.

Your information will not be sold.

Your information will not be made available to other parties unless ordered to do so by legal action upon Hair Loss Survival, LLC.

Your information is shared with our credit card processing agent, Innovative Merchant Solutions, for the purpose of validating credit card information and obtaining payment for products ordered.

Security Policy:

Whether you are placing an order by phone or the Internet, security is our number one priority. All on-line transactions are sent through our secure server and encrypted with 256-bit technology. Once the information is received through the Internet or by phone, trusted authorized employees will process your payment and make sure that your information is handled with the highest level of security.

Return Policy:

All Sales are final.

Returns will be accepted for products which are deemed to be defective in the manufacturing process or damaged during shipping.

Contact Hair Loss Survival for authorization prior to returning any product(s).

Customer will pay return shipping of defective products to Hair Loss Survival. Hair Loss Survival will pay for shipping and handling of replacement products to the customer.

Liability Policy:

Under no condition will Hair Loss Survival's liability exceed the cost of products purchased and shipping paid by the customer.

Legal Policy:

Hair Loss Survival operates under the laws of the State of Ohio. Any legal action will be done in accordance with the law in the State of Ohio.

Links Policy:

Links on the Hair Loss Survival website that reference other companies and organizations are provided for the convenience of our customers only and should not be considered an endorsement by Hair Loss Survival, LLC.